

The Frontline Organisation – Registered participant complaint form

Please complete this form in as much detail as possible. Any personal information you provide will be used to enable Frontline and/or Lancaster University to respond appropriately to your complaint and will be processed in accordance with GDPR. Your information may be shared with Lancaster University and with the people named in the complaint (unless you have specified otherwise below) in order to facilitate further investigation. Please refer to Frontline's [privacy notice](#) for further information about the processing of your data.

Name	
Email address	
Details of complaint (please outline the complaint, who is involved in the issue and any relevant dates)	
Informal resolution – please outline steps taken to resolve the complaint informally or the reasons for not doing so.	
Informal resolution – would you be willing to consider further informal means of resolution?	

<p>Evidence (please list all supporting evidence you have and provide a copy with this form where possible)</p>	
<p>Do you wish any parts of the complaint to remain confidential when being discussed with the individuals involved? If so, please detail. (Please note this may impede the investigation).</p>	

<p>Desired outcome - please outline your desired outcome.</p>	
<p>Are you seeking resolution through any other means (either internal or external)?</p>	

